

## M25



DECT



Multicell  
compatible



Long standby  
time



Headset  
connectable



OTA Updates



Directory

### DECT handset for professional business use

The Snom M25 DECT handset is designed for professional use and offers an excellent price/performance ratio for a resilient, feature-rich, high-quality device. The compact, reliable and convenient device uses replaceable and rechargeable AAA batteries for up to 75 hrs stand-by and 7 hrs talk

time. For ease of use, the innovative and modern user interface provides effective and intuitive navigation through all menus. This handset can be operated in a multi-cell solution as well as with a single base station.

## Product variants



M25 | PN 00003987 | EU & UK



M25 | PN 00003988 | Americas



M25 | PN 00004160 | AU version

## Basics

- Product information
  - DECT handset
  - Colour: black
- Placement: indoor, desktop

## Dimensions and weight

- Dimensions (L × W × H, approx.)
  - 134 mm × 42 mm × 23 mm
- Weight (approx.)
  - 110 g

## Display and indicators

- Display
  - TFT liquid crystal display (LCD)
  - Size (diagonal): 1.44" (37 mm)
  - Resolution: 128 × 128 pixel
- 1 LED indicator
  - Multi-purpose status indication: 1 red LED

## Keypad and function keys

- 21 hard keys in total
- 12 keys (standard ITU telephone keypad), backlit
- 5-way navigation key
- 2 context-sensitive function keys
- 2 dedicated function keys
  - Onhook, Offhook
- Related features
  - Key tones
  - Keyboard lock

## Audio devices, codecs and features

- Speakerphone mode

- Audio codecs: G.722, G.726
- Built-in assignable ringtones: 6
- Hearing aid compatible (HAC)

## Interfaces and connections

- M25 power options
  - Handset: Battery 2 × AAA 1.2 V / 600 mAh NiMH, rechargeable, up to 8 h charging time, up to 75 h standby time, up to 7 h talk time
  - Charging cradle: Power adapter 100 - 240 V AC / 50 - 60 Hz | 5 V DC / 500 mA
- Wired interfaces
  - Headset: 3.5 mm miniature audio jack
- Wireless interfaces
  - DECT<sup>1</sup>

## Directory support and call features

- Up to 2 simultaneous calls
- Directory support
  - [Local directory with up to 50 entries](#)
  - Central directory on the base station
- Outgoing call features
  - Caller identification (CLIP)
- Incoming call features
  - [Call waiting/swapping](#)
  - Auto answer
- Connected call features
  - Hold
  - [Blind call transfer](#)
  - [Attended call transfer](#)
- Call history of missed, received, dialed calls

## User interfaces and setup

- Configuration and setup via menu-driven phone user interface (PUI)
- Localization:
  - Languages
  - Timezone, dial tone

## DECT technology and features

- Standard: DECT<sup>1</sup>
  - Authentication/encryption of base and handset
- Frequency band
  - Europe: 1,880 - 1,900 MHz
  - USA: 1,920 - 1,930 MHz
  - Latin America: 1,910 - 1,930 MHz
- Coverage warning
- Software upgrade over the air (SUOTA)

## Environmental conditions

- Operating ambient temperature: -10 °C - 50 °C
- Nonoperating (storage) temperature: -10 °C - 45 °C
- Charging condition: 5 °C - 40 °C
- Humidity (non-condensing): 5 % - 95 %

<sup>1</sup> DECT devices manufactured for the USA and Canada are marketed as DECT 6.0

## Package contents

- Hardware
  - DECT handset M25
  - Battery: 2 × AAA
  - Charging cradle
  - Power adapter
- Documentation
  - Quick Installation Guide (QIG)
  - Information sheets (security, standards)

## Snom accessories and compatible devices

- Base stations
  - M400 (PN 00004587)
  - M700 (EoL) (PN 00003928)
  - M900 (PN 00004426)
  - M900 outdoor (PN 00004478)
- Repeaters
  - M5 (Base-FW < 610.x) (PN 00003839)
  - M6 (PN 00004638, PN 00004639, PN 00004640)

## Series overview



## Disclaimer

Further information: [Snom website](#) | [Snom Service Hub](#) | [Warranty information](#) | [Type approval](#)

Snom is a registered trademark of Snom Technology GmbH in the European Union, USA, Japan, China and certain other countries and regions. Unless specified otherwise, all trademarks, in particular product names, are legally protected trademarks of Snom Technology GmbH. Other mentioned trademarks or registered trademarks are the property of their respective manufacturers or owners. Product specifications are subject to change without notice. We do not accept liability for printing errors and mistakes.