

# HD350W



Hotel/hospitality  
features



Customisable  
faceplate



Anti-bacterial  
housing



Wi-Fi



Power over  
Ethernet (PoE)



HD audio

## Modern WiFi phone that fits well into any environment

The HD350W is designed as a comfortable, slimline modern hotel/guest room telephone that offers the most important features such as speed dialing to all hotel facilities and rooms, hands-free calling, hold and mute. The PoE power supply and the Gigabit Ethernet connection allow the device to be integrated into a centrally managed, future-proof network infrastructure. Alternatively, the device can also be operated independently of network cabling via WLAN and the

power supply included.

All settings of the HD350W can of course be administered centrally. The antibacterial housing protects against germs and is easy to clean. The large, visual LED call and message indicators as well as the individual labeling options complete the overall picture.

## Basics and equipment

- Product information
  - IP Guest room phone HD350W + Corded handset | gunmetal black | PN 00007008
  - Anti-bacterial housing
- Equipment
  - Sturdy, solid construction
  - [Fully customisable faceplate for hotel branding and dialing instructions<sup>1</sup>](#)
- Placement: Indoor, desktop, nightstand, wall mounting

## Dimensions and weight

- Dimensions (H × W × D, approx.)
  - Corded handset (on the base cradle, desk mounted): 109 mm × 146 mm × 182 mm
  - Corded handset (on the base cradle, wall mounted): 109 mm × 56 mm × 216 mm
- Weight (approx.)
  - Corded handset (on the base cradle): 778 g

## Indicators and keys

- Telephone base: 3 LED indicators
  - Call status indication | Message waiting indication (MWI): 1 red LED
  - Mute status indication: 1 red LED
  - Speakerphone mode: 1 red LED
- Telephone base: 27 hard keys in total
  - 12 keys (standard ITU telephone keypad)
  - 4 dedicated audio keys: Mute (with red LED), Speakerphone (with red LED), Volume +, Volume -

- 10 programmable function keys: Speed dialling
- 1 dedicated function key: Hold

## Audio devices and features

- Telephone base
  - Casing microphone
  - Casing speaker
- Corded handset
  - Microphone
  - Handset earpiece
  - Hearing aid compatible (HAC)
- Built-in assignable ringtones

## Interfaces and connections

- Power options
  - [Power over Ethernet \(PoE\)](#)
    - IEEE 802.3at, class 2
  - Power adapter:
    - 100 - 240 V AC / 50 - 60 Hz / 500 mA | 5 V DC / 2 A
- Wired interfaces
  - Telephone base
    - Network connectivity: 2 × RJ45-8P8C (NET & PC) sockets → Gigabit Ethernet (GbE)
    - Power adapter: coaxial power connector (socket)
    - Handset cord: custom socket
  - Corded handset
    - Handset cord: custom socket
- Wireless interfaces
  - Network connectivity: Wireless LAN

## Networking technologies and protocols

- VLAN support
- Wireless LAN
  - Frequency band (2G): 2,412 - 2,472 MHz
    - IEEE 802.11b (Wi-Fi 2) up to 11 Mbps
    - IEEE 802.11g (Wi-Fi 3) up to 54 Mbps
    - IEEE 802.11n (Wi-Fi 4) up to 150 Mbps
  - Frequency band (5G): 5,180 - 5,320 MHz, 5,500 - 5,700 MHz
    - IEEE 802.11a (Wi-Fi 1) up to 54 Mbps
    - IEEE 802.11n (Wi-Fi 4) up to 150 Mbps
    - IEEE 802.11ac (Wi-Fi 5) up to 433 Mbps
- WLAN encryption
  - WPA3/WPA2 Enterprise (EAP-TLS, PEAP)
  - WPA3/WPA2 Personal
  - WPA2/WPA Enterprise (EAP-TLS, PEAP)
  - WPA2 Enterprise
- Output power: EU < 20 dBm EIRP
- [SIP \(RFC 3261\)](#)

## Administration interfaces and setup

- Configuration and setup via voice menu
- [Configuration and setup via menu-driven web user interface \(WUI\)](#)
- Advanced SIP configuration tool for easy mass deployment and phone monitoring
- [Secure Redirection And Provisioning Service \(SRAPS\) support](#)

## Call features

- 1 SIP identity / account
- Mute microphone (via dedicated function key)
- Speakerphone mode (via dedicated function key)
- Hold (via dedicated function key)
- Speed dialling via function keys
- [Multicast paging](#)

## Environmental conditions

- Operating ambient temperature:
  - 5 °C - +45 °C
- Humidity (non-condensing):
  - 5 % - 95 %

## Package contents

- Hardware
  - Telephone base
  - Corded handset: Cable length (approx.) 0.3 m
  - Power adapter
  - Footstand
  - Wall mount kit
  - 2 Ethernet cables: Cable length (approx.) 140 mm | 2 m
- Documentation
  - [Quick Installation Guide](#)

## Snom accessories and compatible devices

- Power adapter: Telephone base PSU
  - EU: PN 00004687
  - UK: PN 00004688
  - AU: PN 00004689

## Interoperability



## Series overview



HD3



HD30L /  
HD30LA



HD300 /  
HD300A



HD331 /  
HD331A



HD340 /  
HD340A



HD341 /  
HD341A



HD350W /  
HD350A



HD351W /  
HD351A

## Disclaimer

[Further information: Snom HD350W webpage](#) | [Snom Service Hub HD350W](#) | [Quick Installation Guide HD350W](#) | [User manual HD350W](#) | [Type approval](#) | [Warranty information](#) | [Company locations](#)

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