

HD350W



Hotel/hospitality
features



Customisable
faceplate



Anti-bacterial
housing



WLAN



Power over
Ethernet (PoE)



HD audio

The HD350W is designed as a comfortable, slimline modern hotel/guest room telephone that offers the most important features such as speed dialing to all hotel facilities and rooms, hands-free calling, hold and mute.

The PoE power supply and the Gigabit Ethernet connection allow the device to be integrated into a centrally managed, future-proof network infrastructure.

Alternatively, the device can also be operated independently of network cabling via WLAN and the

power supply included.

All settings of the HD350W can of course be administered centrally. The antibacterial housing protects against germs and is easy to clean. The large, visual LED call and message indicators as well as the individual labeling options complete the overall picture.

Basics and equipment

- Product information
 - IPGuest room phone (WLAN) | Corded handset | PN 00007008
 - Colour: gunmetal black
 - Anti-bacterial housing
- Equipment
 - Sturdy, solid construction
 - [Fully customisable faceplate for hotel branding and dialing instructions¹](#)
- Placement: indoor, desktop, nightstand, wall mounting

Dimensions and weight

- Dimensions (H × W × D, approx.)
 - Corded handset (on the base cradle, desk mounted): 109 mm × 146 mm × 182 mm
 - Corded handset (on the base cradle, wall mounted): 109 mm × 56 mm × 216 mm
- Weight (approx.)
 - Corded handset (on the base cradle): 778 g

Indicators and keys

- Telephone base: 3 LED indicators
 - Call status indication | Message waiting indication (MWI): 1 red LED
 - Mute status indication: 1 red LED
 - Speakerphone mode: 1 red LED
- Telephone base: 27 hard keys in total
 - 12 keys (standard ITU telephone keypad)
 - 4 dedicated audio keys: Mute (with red LED), Speakerphone (with red LED), Volume +, Volume -

- 10 programmable function keys: Speed dialling
- 1 dedicated function key: Hold

Audio devices and features

- Telephone base
 - Casing microphone
 - Casing speaker
- Corded handset
 - Microphone
 - Handset earpiece
 - Hearing aid compatible (HAC)
- Built-in assignable ringtones

Interfaces and connections

- Power options
 - [Power over Ethernet \(PoE\)](#)
 - IEEE 802.3at, class 2
 - Power adapter:
 - 100 - 240 V AC / 50 - 60 Hz / 500 mA | 5 V DC / 2 A
- Wired interfaces
 - Telephone base
 - Network connectivity: 2 × RJ45-8P8C (NET & PC) sockets → Gigabit Ethernet (GbE)
 - Power adapter: coaxial power connector (socket)
 - Handset cord: custom socket
 - Corded handset
 - Handset cord: custom socket
- Wireless interfaces
 - Network connectivity: Wireless LAN

Networking technologies and protocols

- VLAN support
- Wireless LAN
 - Frequency band (2G): 2,412 - 2,472 MHz
 - IEEE 802.11b (Wi-Fi 2) up to 11 Mbps
 - IEEE 802.11g (Wi-Fi 3) up to 54 Mbps
 - IEEE 802.11n (Wi-Fi 4) up to 150 Mbps
 - Frequency band (5G): 5,180 - 5,320 MHz, 5,500 - 5,700 MHz
 - IEEE 802.11a (Wi-Fi 1) up to 54 Mbps
 - IEEE 802.11n (Wi-Fi 4) up to 150 Mbps
 - IEEE 802.11ac (Wi-Fi 5) up to 433 Mbps
- WLAN encryption
 - WPA3/WPA2 Enterprise (EAP-TLS, PEAP)
 - WPA3/WPA2 Personal
 - WPA2/WPA Enterprise (EAP-TLS, PEAP)
 - WPA2 Enterprise
- Output power: EU < 20 dBm EIRP
- [SIP \(RFC 3261\)](#)

Administration interfaces and setup

- Configuration and setup via voice menu
- [Configuration and setup via menu-driven web user interface \(WUI\)](#)
- Advanced SIP configuration tool for easy mass deployment and phone monitoring
- [Secure Redirection And Provisioning Service \(SRAPS\)](#) support

Call features

- 1 SIP identity / account

- Mute microphone (via dedicated function key)
- Speakerphone mode (via dedicated function key)
- Hold (via dedicated function key)
- Speed dialling via function keys
- [Multicast paging](#)

Interoperability

- Interoperable with all major IP-PBX platforms

Environmental conditions

- Operating ambient temperature:
 - 5 °C - +45 °C
- Humidity (non-condensing):
 - 5 % - 95 %

Package contents

- Hardware
 - Telephone base
 - Corded handset: Cable length (approx.) 0.3 m
 - Power adapter
 - Footstand
 - Wall mount kit
 - 2 Ethernet cables: Cable length (approx.) 140 mm | 2 m
- Documentation
 - [Quick Installation Guide](#)

Snom accessories and compatible devices

- Power adapter: Telephone base PSU
 - EU: PN 00004687
 - UK: PN 00004688
 - AU: PN 00004689

Series overview



HD30L¹



HD300¹



HD331¹



HD350W¹



HD351W¹



HD3

¹ Also available as analogue model

Disclaimer

Further information: [Snom HD350W webpage](#) | [Snom Service Hub](#) | [Type approval](#) | [Warranty information](#) | [Company locations](#)

Snom, the names of Snom products, and Snom logos are trademarks owned by Snom Technology GmbH. All product specifications are subject to change without notification. Snom Technology GmbH reserves the right to revise and change this document at any time, without being obliged to announce such revisions or changes beforehand or after the fact. Although due care has been taken in the compilation and presentation of the information in this document, the data upon which it is based may have changed in the meantime. Snom therefore disclaims all warranties and liability for the accurateness, completeness, and currentness of the information published, except in the case of intention or gross negligence on the part of Snom or where liability arises due to binding legal provisions.