

HD341

IP Guest room phone | Cordless DECT handset

Important information: Please read the instructions on safety and disposal and on how to set up and use the device before using it and also give them to other users to read or inform those users of their contents.

Scan the QR code to access the following online document: [Short User Manual HD341](#)



Safety instructions (GPSR)

- Follow the instructions in this manual and other applicable documentation of the device.
- The nameplate is located at the bottom or rear of the product.
- **Warning:** Changes or modifications to this unit not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.
- **Warning:** The product included (ITE) in this manual is to be connected only to PoE networks without routing to the outside plant.
- If the phone is not supplied with power via the Ethernet cable, use only the power adapter expressly recommended by Snom Technology. Other power supplies may damage or destroy the phone, affect its behavior, or induce noise.
- The socket outlet for the power adaptor must be near the equipment and easily accessible.
- Mount the device only at heights not exceeding 2 m.
- Avoid placing the cables where people may trip over them or where they may be exposed to mechanical pressure as this may damage them.
- This device is for indoor use only! NOT FOR OUTDOOR USE!
- The operational temperature is between 5 °C to +45 °C (41 °F to +113 °F), humidity not exceeding 95 % and non-condensing.
- Do not install the device in rooms with high humidity (for example, in bathrooms, laundry rooms, damp basements). Do not immerse the device in water and do not spill or pour liquids of any kind onto or into the device.
- Do not install the device in surroundings at risk for explosions (paint shops, for example). **Do not use the device if you smell gas or other potentially explosive fumes.**
- Do not use the device during thunderstorms. Lightning striking the power grid may cause electric shocks.
- **Warning:** The handset contains a magnet, and its earpiece may attract small dangerous objects such as needles or pins. Please ensure before each use that no such objects are present.

- Safety status of input/output connections comply with SELV requirements. **Warning:** To avoid electric shock, do not connect safety extra-low voltage (SELV) circuits to telephone-network voltage (TNV) circuits. LAN ports contain SELV circuits, and PSTN ports contain TNV circuits. Some LAN and PSTN ports both use RJ-45 (8P8C) connectors. Use caution when connecting cables.
- **Electrical Surges** We recommend the installment of an AC surge arrester in the AC outlet to which this device is connected to avoid damage to the equipment caused by local strikes of lightning or other electrical surges.
- **Operating environment** Remember to follow any special regulations in force in any area, and always switch off your device when its use is prohibited or when it may cause interference or danger. Use the device only in its normal operating positions. Do not place credit cards or other magnetic storage media near the device, because information stored on them may be erased.
- **Medical devices** Operation of any equipment emitting radio frequency signals may interfere with the functionality of inadequately shielded medical devices. Consult a physician or the manufacturer of the medical device to determine if they are adequately shielded from external radio frequency (RF) energy or if you have any other questions concerning this topic. Switch off your device in health care facilities when signs posted in these areas instruct you to do so. Hospitals or health care facilities may be using equipment that could be sensitive to external RF energy.
- **Implanted medical devices** Manufacturers of medical devices recommend that a minimum distance should be maintained between a wireless device and an implanted medical device, such as pacemakers or cardioverter defibrillators, to avoid potential interference with the medical device. Persons who have such devices should:
 - Always keep the wireless device more than 100 cm from the medical device when the wireless device is turned on.
 - Do not carry the device in a breast pocket.
 - Use the device on the ear opposite the medical device to minimize the potential for interference.
 - Turn the wireless device off immediately if there is any reason to suspect that interference is taking place.
 - Read and follow the directions of the medical device's manufacturer.If you have any questions about using your wireless device with an implanted medical device, consult your health care provider.
- **Small children** Your device and its enhancements may contain small parts. Keep them out of the reach of small children.
- **Sensitive Electronic Equipment** The current state of research concludes that operational DECT devices normally do not adversely affect electronic equipment. Nevertheless, you should take some precautions if you want to operate DECT devices in the immediate vicinity of such equipment like sensitive laboratory equipment. Always keep a minimum distance of cm to the equipment even when the devices is in standby.

Potentially explosive environments Switch off your device when in any area with a potentially explosive atmosphere and obey all signs and instructions. Sparks in such areas could cause an explosion or fire resulting in bodily injury or even death. Switch off the device at refuelling points such as near gas pumps at service stations. Observe restrictions on the use of radio equipment in fuel depots, storage, and distribution areas; chemical plants; or where blasting operations are in progress. Areas with a potentially explosive atmosphere are often but not always clearly marked. They include below deck on boats, chemical transfer or storage facilities, vehicles using liquefied petroleum gas, and areas where the air contains chemicals or particles such as grain dust or metal powders.

Important Battery Information

This product uses a rechargeable Lithium-Ion battery. Only use the battery that came with the device or the replacement battery, Snom PN 00004627. Do not use any other type of battery since this may lead to leakage, fire, explosion, or other dangerous situations. Never disassemble, alter, or short-circuit batteries or use them for purposes other than the intended one. Charge battery only within the handset placed in the charger that came with the product.

- The full performance of a new battery is achieved only after two or three complete charge and discharge cycles.
- The battery can be charged and discharged hundreds of times, but it will eventually wear out. Use only Snom Technology GmbH approved batteries.
- If left unused, a fully charged battery will lose its charge over time. If the battery is completely discharged, it may take a few minutes before the charging indicator appears on the display.
- Use the battery only for its intended purpose. Do not short-circuit the battery. Short-circuiting the terminals may damage the battery or the connecting object. Do not use a damaged charger or battery. Using a damaged battery may cause it to explode.
- Do not place or store the battery, inside or outside the handset, in the immediate vicinity of open fire or other heat sources.
- Leaving the battery in hot or cold places will reduce its capacity and lifetime. Charge batteries within an ambient temperature range of 5 °C to 45 °C (+41 °F to +113 °F). A device with a hot or cold battery may not work temporarily, even when the battery is fully charged.
- Avoid overcharging. Repeated overcharging can lead to deterioration in battery performance. Never attempt charging the battery with reversed polarity as this may cause the gas pressure inside the battery to rise and lead to leakages.
- Remove battery if storing device for more than 1 month.
- Store battery in a cool, dry place without corrosive gases. Charge the battery to 30 % to 70 % of its capacity. Temperature range for storage up to 3 months: -20 °C to 35 °C. Storage up to 6 months: 5 °C to 25 °C.

Standards conformance



This device complies with the essential health, safety, and environmental requirements of all relevant European directives and UK and AU legislation. You can download the declaration of conformity at

<https://www.snom.com/conformity>.



Unauthorized opening, changing, or modifying the device will cause the warranty to lapse and may result in the loss of conformity. In case of malfunction contact authorized service personnel, your seller, or Snom.

Disposal



This device is subject to European Directive 2012/19/EU (WEEE) and may not be disposed of with general household garbage. If you do not know where to dispose the device at the end of its lifespan, contact your municipality, local waste management provider, or vendor.



The battery provided with this product is subject to European Directive 2006/66/EC and may not be disposed of with general household garbage. If you do not know where you may dispose of the battery at the end of its lifespan, contact your municipality, your local waste management provider, or your seller.

Disposal of electrical and electronic products in countries outside the European Union should be done in line with local regulations. Please contact local authorities for further information.

Cleaning

To clean the device, use an antistatic cloth. Please avoid cleaning liquids as they might damage the surface or internal electronics of the device.

Further information

You can find further information in English on the [HD341 product page](#).



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