HD341

Hotel/hospitality features	DECT handset	Anti-bacterial housing	Power over Ethernet (PoE)	HD audio

The compact hotel and guest room telephone with DECT mobility

The HD341 is a slim IP-DECT-based option for hotels and guest rooms that focuses on the essentials without sacrificing convenience. With just two rows of keys and a clear user interface, it offers all the essential functions: five speed dial buttons for hotel amenities, a speakerphone function, volume control, and mute.

Thanks to the interchangeable handset faceplate and custom-designed inserts, this slim desk phone blends seamlessly into any environment. GDPR compliant by design: No storage of personal data such as dialed numbers!

Basics and equipment

- Product information
  - IP Guest room phone + Cordless handset | gunmetal black and black | PN 00007042
  - Anti-bacterial housing
  - Sturdy, solid construction
  - Fully customisable faceplate for hotel branding and dialing instructions
- Placement: Indoor, desktop, nightstand, wall mounting

Dimensions and weight

- Dimensions (H × W × D, approx.)
  - Cordless handset (on the base cradle, desk mounted): 183 mm × 82 mm × 121 mm
  - Cordless handset (on the base cradle, wall mounted): 216 mm × 82 mm × 61 mm
  - Packaging (1 × HD341): 214 mm × 152 mm × 110 mm
  - Packaging (12 × HD341): 234 mm × 480 mm × 460 mm
- Weight (approx.)
  - Cordless handset (on the base cradle, desk mounted): 499 g
  - Cordless handset (on the base cradle, wall mounted): 318 g
  - Packaging (12 × HD341) 10.67 kg

Indicators and keys

- Cordless handset: 7 LED indicators
  - Call status indication | Message waiting indication (MWI): 1 red LED
- Offhook / Talk status indication: 1 green LED
- Hold status indication: 1 red LED
- MWI key: 1 red LED
- Mute status indication: 1 red LED
- Speakerphone mode: 1 red LED
- Low battery indication: 1 red LED
- Telephone base: 4 LED indicators
  - Call status indication | Message waiting indication (MWI): 1 red LED
  - Speakerphone mode: 1 red LED
  - Charging indication: 1 red LED
  - Mute status indication: 1 red LED
- Cordless handset: 23 hard keys in total
  - 12 keys (standard ITU telephone keypad), backlit
  - 4 dedicated audio keys
    - Speakerphone (with red LED)
    - Mute (with red LED)
    - Volume + / - (rocker)
  - 3 programmable function keys: Speed dialling
  - 4 dedicated function keys
    - Offhook / Talk (with green LED)
    - Onhook / Cancel
    - Hold (with red LED)
    - Message
- Telephone base: 22 hard keys in total
  - 12 keys (standard ITU telephone keypad)
  - 4 dedicated audio keys
    - Speakerphone (with red LED)
    - *MUTE* → Mute (with red LED)
    - *VOL+* → Volume +
    - *VOL-* → Volume -
  - 5 programmable function keys: Speed dialling
  - 1 dedicated function key: Handset localisation

Interfaces and connections

- Telephone base: Power options
  - Power over Ethernet (PoE): IEEE 802.3af, class 2
  - Power adapter[1]
- Cordless handset: Power options
  - Battery (CORUN) lithium-ion, 3.7 V, 1000 mAh, removable, rechargeable, up to 7 h talk time, up to 168 h standby time, up to 11 h charging time
- Telephone base: Wired interfaces
  - Network connectivity: RJ45-8P8C socket → Gigabit Ethernet (GbE)
- Telephone base: Wireless interfaces
  - Handsets: DECT

Audio devices and features

- Telephone base
  - Casing microphone
  - Casing speaker
- Cordless handset
  - Microphone
  - Handset earpiece
  - Speakerphone mode: External speaker
- Built-in assignable ringtones
- Hearing aid compatible (HAC)

DECT technology and features

- Standard: DECT
  - Handsets: up to 5 total

- Wideband audio
- Frequency band
  - EU & UK & AU: 1,881.792 - 1,897.344 MHz
- Easy registration to compatible base stations

Networking technologies and protocols

- VLAN support
- SIP (RFC 3261)

Administration interfaces and setup

- Configuration and setup via voice menu
- Configuration and setup via menu-driven web user interface (WUI)
- Advanced SIP configuration tool for easy mass deployment and phone monitoring
- Secure Redirection And Provisioning Service (SRAPS) support

Call features

- 1 SIP identity / account
- Quick call answer (by simple pick-up from the base/charger)
- Speed dialling via function keys
- Mute microphone (via dedicated function key)
- Speakerphone mode (via dedicated function key)
- Hold (via dedicated function key)

Interoperability

- Interoperable with all major IP-PBX platforms

Environmental conditions

- Operating ambient temperature
  - 5 °C – +45 °C
- Humidity (non-condensing):
  - 5 % – 95 %

Package contents

- Hardware
  - Telephone base
  - Cordless handset
  - Footstand
  - Wall mount kit
  - 2 Ethernet cables
    - 140 mm
    - 2 m
- Battery
- Documentation
  - **Safety instructions (GPSR)**
  - **GNU General Public License**

Snom accessories and compatible devices

- PoE injector
  - A5E (PN 00004679)
- Power adapter
  - EU: Base PSU (PN 00004687)
  - UK: Base PSU (PN 00004688)
  - AU: Base PSU (PN 00004689)
- Battery PN 00004627
- DECT handset & charging cradle[1]
  - Up to 4 × HD3 (PN 00007011)

Series overview

HD3	HD30L / HD30LA	HD300 / HD300A	HD331 / HD331A	HD340 / HD340A	HD341 / HD341A	HD350W / HD350A	HD351W / HD351A

[1] Available separately

Disclaimer

Further information: Snom HD341 webpage | Snom Service Hub HD341 | Short User Manual HD341 | Safety instructions HD341 | GNU General Public License | Type approval | Warranty information | Company locations

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