


D895M

IP desk phone | DECT handset

This device is designed for professional use. Please read the instructions on safety and disposal and on how to set up and use the device before using it and also give them to other users to read or inform those users of their contents. Follow the instructions in this manual and other applicable documentation of the device. Scan the QR code to access the following online document: [Short User Manual D895M](#)



Safety instructions (GPSR)

- **Note:** The nameplate is located at the bottom or rear of the product.
- **Warning:** The product is to be connected only to PoE networks without routing to the outside plant.
-  If the phone is not supplied with power via the Ethernet cable, use only the following recommended power adapter.
 - Manufacturer: MassPower, EU & UK: Model NBS18C050300D5 (Snom P/N 00004715)Other power supplies may damage or even destroy the device.
- The socket outlet for the power adaptor must be near the equipment and easily accessible.
- Avoid placing the cables where people may trip over them or where they may be exposed to mechanical pressure as this may damage them.
- Mount the device only at heights not exceeding 2 m.
- This device is for indoor use only! NOT FOR OUTDOOR USE!
- Do not install the device in rooms with high humidity (for example, in bathrooms, laundry rooms, damp basements). Do not immerse the device in water and do not spill or pour liquids of any kind onto or into the device.
- Do not install the device in surroundings at risk for explosions (paint shops, for example). Do not use the device if you smell gas or other potentially explosive fumes.
- Do not use the device during thunderstorms. Lightning striking the power grid may cause electric shocks.
- **Warning:** The handset contains a magnet, and its earpiece may attract small dangerous objects such as needles or pins. Please ensure before each use that no such objects are present.
- Safety status of input/output connections comply with SELV requirements. **Warning:** To avoid electric shock, do not connect safety extra-low voltage (SELV) circuits to telephone-network voltage (TNV) circuits. LAN ports contain SELV circuits, and PSTN ports contain TNV circuits. Some LAN and PSTN ports both use RJ-45 (8P8C) connectors. Use caution when connecting cables.
- **Warning:** To maintain compliance with the RF exposure requirement, the telephone base shall be installed and used so that parts of user's body other than hands keep a minimum distance of 20 cm.

Additional safety information

- **Medical devices** Operation of any equipment emitting radio frequency signals may interfere with the functionality of inadequately shielded medical devices. Consult a physician or the manufacturer of the medical device to determine if they are adequately shielded from external radio frequency (RF) energy or if you have any other questions concerning this topic. Switch off your device in health care facilities when signs posted in these areas instruct you to do so. Hospitals or health care facilities may be using equipment that could be sensitive to external RF energy.
- **If you have an implanted pacemaker** Do not use if you have an implanted pacemaker unless the pacemaker manufacturer's directions expressly permit the use of devices emitting pulsating radio frequency signals.
- **Implanted medical devices** Manufacturers of medical devices recommend that a minimum distance should be maintained between a wireless device and an implanted medical device, such as pacemakers or cardioverter defibrillators, to avoid potential interference with the medical device. Persons who have such devices should:
 - Always keep the wireless device more than 20 cm from the medical device when the wireless device is turned on.
 - Do not carry the device in a breast pocket.
 - Turn the wireless device off immediately if there is any reason to suspect that interference is taking place.
 - Read and follow the directions of the medical device's manufacturer.
- If you have any questions about using your wireless device with an implanted medical device, consult your health care provider.
- **Sensitive Electronic Equipment** The current state of research concludes that operational DECT devices normally do not adversely affect electronic equipment. Nevertheless, you should take some precautions if you want to operate DECT devices in the immediate vicinity of such equipment like sensitive laboratory equipment. Always keep a minimum distance of 10 cm to the equipment even when the device is in standby.
- **RF Exposure Statement** To maintain compliance with the RF exposure requirement, the telephone base shall be installed and used so that parts of user's body other than hands keep a minimum distance of 20 cm.
- **Privacy of cordless telephone calls** Wireless telephone calls are transmitted by radio waves, so there is a possibility that your conversations could be intercepted by radio receiving equipment within range. For this reason, you should not think of wireless conversations as being as private as those on corded telephones.
- **Potential TV interference** Some wireless devices operate at frequencies that may cause interference to TVs and VCRs. To minimize or prevent such interference, do not place the device near or on top of a TV or VCR. If interference is experienced, moving the wireless device farther away from the TV or VCR will often reduce or eliminate the interference.

Important Battery Information



This product uses a rechargeable non-removable Lithium-Ion battery. Do not use any other type of battery since this may lead to leakage, fire, explosion, or other dangerous situations.



- Avoid using the battery when it has been exposed to extremely high or low temperatures during use, storage, or transportation.
- Avoid using the battery in extremely low air pressure at high altitudes.
- Leaving the battery in an environment with extremely high temperatures and/or extremely low air pressure may result in an explosion or the leakage of flammable liquid or gas.
- Never disassemble, alter, or short-circuit batteries or use them for purposes other than the intended one.

Technical specifications

Note: Scan the QR code to access the following online document: [data sheet D895M](#). There you will find a complete overview of all technical data.



Technologies	Frequency band Europe	Frequency range	RF transmission power
DECT	DECT	1,880 - 1,900 MHz	< 24 dBm
WiFi: 802.11b/g/n/a/ac	2G:	2,412 - 2,472 MHz	< 18 dBm
	5G-B1:	5,180 - 5,240 MHz	< 16 dBm
	5G-B2:	5,260 - 5,320 MHz	< 16 dBm
	5G-B3:	5,500 - 5,700 MHz	< 16 dBm
Bluetooth	ISM	2,402 - 2,480 MHz	< 13 dBm

Standards conformance



This device complies with Directive 2014/53/EU and the essential health, safety, and environmental requirements of all relevant European directives.



This device complies with the Radio Equipment Regulations 2017 and the essential health, safety, and environmental requirements of all relevant UK legislation.

Unauthorised opening, changing, or modifying the device will cause the warranty to lapse and may result in the loss of conformity CE/UKCA . You can download the declaration of conformity at <https://www.snom.com/conformity>.

Disposal



This device is subject to European Directive 2012/19/EU (WEEE) and may not be disposed of with general household garbage. If you do not know where to dispose the device at the end of its lifespan, contact your municipality, local waste management provider, or vendor.



The battery provided with this product is subject to European Directive 2006/66/EC and may not be disposed of with general household garbage. If you do not know where you may dispose of the battery at the end of its lifespan, contact your municipality, your local waste management provider, or your seller.

Cleaning

To clean the device, use an antistatic cloth. Please avoid cleaning liquids as they might damage the surface or internal electronics of the device.

Further information

In case of malfunction, contact authorised service personnel, your seller, or Snom. Click on the text or scan the corresponding QR code to access the respective online resource: [Snom Service Hub D895M](#)



Manufacturer: [VTech Telecommunications Ltd.](#) 23/F, Tai Ping Industrial Centre, Block 1, 57 Ting Kok Road, Tai Po, Hong Kong

Contacting Snom Support → <https://www.snom.com/support>

Company locations → <https://www.snom.com/contact>

Warranty information → <https://www.snom.com/warranty>



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