


D815W

IP desk phone | Corded handset

This device is designed for professional use. Please read the instructions on safety and disposal and on how to set up and use the device before using it and also give them to other users to read or inform those users of their contents. Follow the instructions in this manual and other applicable documentation of the device. Scan the QR code to access the following online document: [Short User Manual D815W](#)



Safety instructions (GPSR)

- **Note:** the nameplate is located at the bottom or rear of the product.
- **Warning:** The product is to be connected only to PoE networks without routing to the outside plant.
-  If the phone is not supplied with power via the Ethernet cable, use only the following recommended power adapter.
 - Manufacturer: MassPower, EU & UK: Model NBS12E050200UV (Snom P/N 00004570)
Other power supplies may damage or even destroy the device.
- The socket outlet for the power adaptor must be near the equipment and easily accessible.
- Mount the device only at heights not exceeding 2 m.
- Avoid placing the cables where people may trip over them or where they may be exposed to mechanical pressure as this may damage them.
- This device is for indoor use only! NOT FOR OUTDOOR USE!
- Do not install the device in rooms with high humidity (for example, in bathrooms, laundry rooms, damp basements). Do not immerse the device in water and do not spill or pour liquids of any kind onto or into the device.
- Do not install the device in surroundings at risk for explosions (paint shops, for example). Do not use the device if you smell gas or other potentially explosive fumes.
- Do not use the device during thunderstorms. Lightning striking the power grid may cause electric shocks.
- **Warning:** The handset contains a magnet, and its earpiece may attract small dangerous objects such as needles or pins. Please ensure before each use that no such objects are present.
- Safety status of input/output connections comply with SELV requirements. **Warning:** To avoid electric shock, do not connect safety extra-low voltage (SELV) circuits to telephone-network voltage (TNV) circuits. LAN ports contain SELV circuits, and PSTN ports contain TNV circuits. Some LAN and PSTN ports both use RJ-45 (8P8C) connectors. Use caution when connecting cables.
- **Warning:** To maintain compliance with the RF exposure requirement, the phone shall be installed and used so that parts of user's body other than hands keep a minimum distance of 20 cm.

Technical specifications

Note: Scan the QR code to access the following online document: [data sheet D815WB](#). There you will find a complete overview of all technical data.



Technologies	Frequency band Europe	Frequency range	RF transmission power
Wireless LAN: 802.11b/g/n/a/ac	2G:	2,412 - 2,472 MHz	< 18 dBm
	5G-B1:	5,180 - 5,240 MHz	< 16 dBm
	5G-B2:	5,260 - 5,320 MHz	< 16 dBm
	5G-B3:	5,500 - 5,700 MHz	< 16 dBm

Standards conformance

CE This device complies with Directive 2014/53/EU and the essential health, safety, and environmental requirements of all relevant European directives. This device complies with the Radio Equipment Regulations 2017 and the essential health, safety, and environmental requirements of all relevant UK legislation.

Unauthorized opening, changing, or modifying the device will cause the warranty to lapse and may result in the loss of conformity CE/UKCA . You can download the declaration of conformity at <https://www.snom.com/conformity>.

Disposal



This device is subject to European Directive 2012/19/EU (WEEE) and may not be disposed of with general household garbage. If you do not know where to dispose the device at the end of its lifespan, contact your municipality, local waste management provider, or vendor.



Cleaning

To clean the device, use an antistatic cloth. Please avoid cleaning liquids as they might damage the surface or internal electronics of the device.

Further information

In case of malfunction contact authorized service personnel, your seller, or Snom. Click on the text or scan the corresponding QR code to access the respective online resource: [Snom Service Hub D815W](#)



Manufacturer: [VTech Telecommunications Ltd.](#) 23/F, Tai Ping Industrial Centre, Block 1, 57 Ting Kok Road, Tai Po, Hong Kong

Contacting Snom Support → <https://www.snom.com/support>

Company locations → <https://www.snom.com/contact>

Warranty information → <https://www.snom.com/warranty>



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