A350M

Monaural Bluetooth headset / Bluetooth USB dongle

Short User Manual

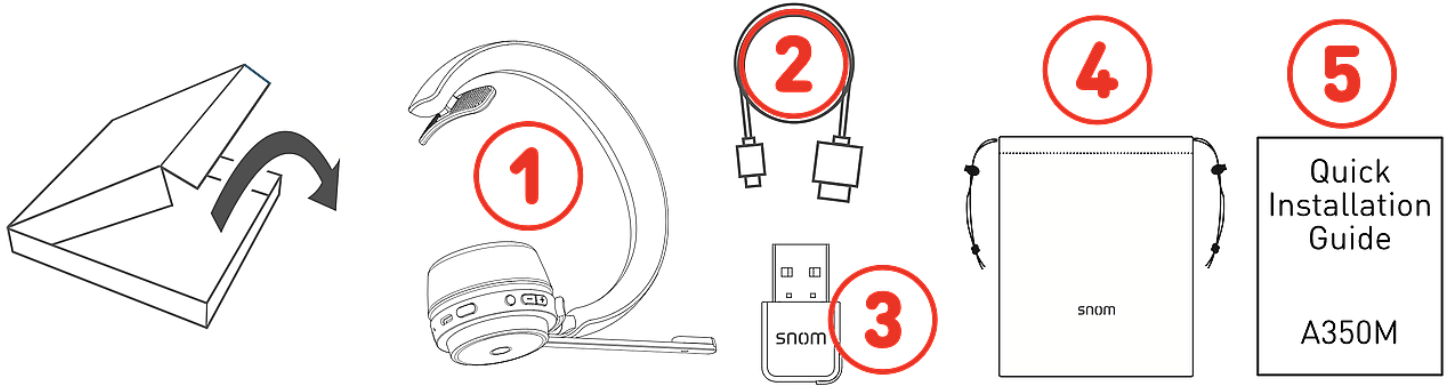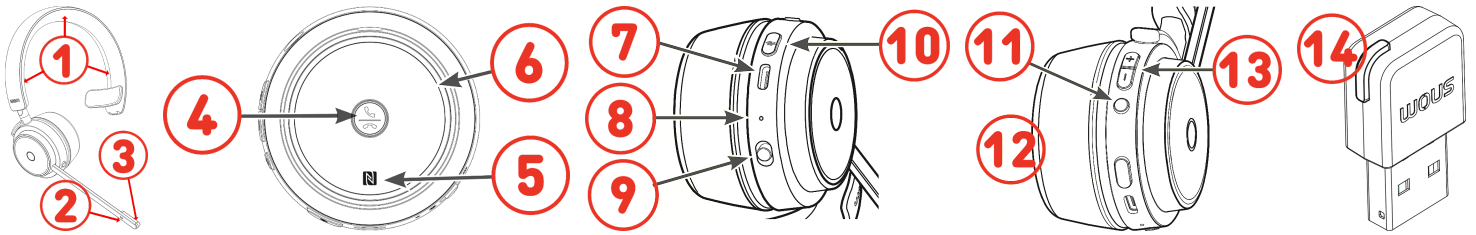| English | German | Italian | French | Spanish | Greek | Polish | Russian |

Getting started

(A) Unpacking and inspecting the delivery content

A-1: **Monaural Bluetooth headset A350M** | **A-2**: 1 × USB-A to USB-C cable (1.2 m) | **A-3**: **Bluetooth USB dongle A220**[1] | **A-4**: Carry pouch | **A-5**: **Quick Installation Guide**

(B) Getting to know the A350M components

- **B-1**: Headband
- **B-2**: Microphone on the microphone boom
- **B-3**: Mute status indication: 1 red LED on the microphone boom
- **B-4**: 1 dedicated function key: Onhook / offhook
- **B-5**: Mobile device pairing:[2] Near-field communication (NFC)
- **B-6**: Busylight: 5 dual-colour LEDs (red / green)
- **B-7**: USB powering: 1 × USB 2.0 type C port
- **B-8**: Multi-purpose status indication: 1 dual-colour LED (blue / green)

- **B-9**: 1 dedicated function key:
  - Power on / off
  - Bluetooth pairing
- **B-10**: 1 dedicated function key: Mute
- **B-11**: 1 context-sensitive function key
  - Voice assistant
  - Start / Stop
- **B-12**: Headset speaker | Ear cushion
- **B-13**: 2 dedicated audio keys: Volume + / –
- **B-14**: **Bluetooth USB dongle A220**
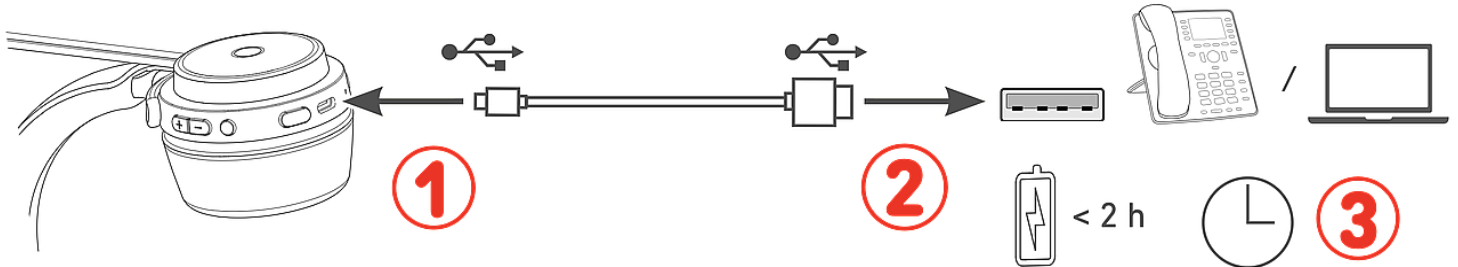 - Multi-purpose status indication: 1 blue LED

[1] Only suitable for Snom Bluetooth headsets
[2] For Android™ only

Preparing the A350M for use

Note: The built-in battery of the A350M should be fully charged before use.

(C) Charging the battery

1. Insert the USB-C connector into the corresponding socket **(B-7)** on the headset.
2. Plug the USB-A connector of the USB cable into a corresponding socket on your Snom desk phone or PC/Mac.

3. Depending on its charge status, charging the battery to maximum capacity can take up to 2 hours. The battery charge level is indicated by the green LED status indicator **(B-8)** flashing continuously every 5 seconds. The battery is fully charged when the indicator lights up green permanently.

Putting the A350M into operation

(D) Connecting and powering up

(D-1) Bluetooth USB dongle: The dongle allows compatible devices without an integrated Bluetooth interface to use the A350M as a headset. Headset and dongle are already paired and ready to use.
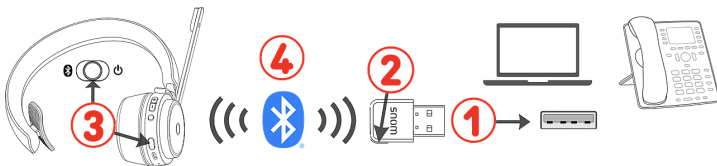
1. Insert the Bluetooth dongle **(A-3)** into the USB-A port on your Snom deskphone or computer.
2. The blue LED on the dongle starts flashing quickly, i.e. it is in Bluetooth pairing mode.
3. Turn on the A350M using the power / Bluetooth pairing button **(B-9)**. This is achieved by shifting the button to the middle position.

4. Successful pairing is confirmed by the voice prompt **Connected**. The Bluetooth connection is now established and you can use the A350M as a headset for the corresponding device. In the audio settings of your paired device, select **Snom A220** for input and output. If using the A350M with a Snom desk phone, activate headset mode on that device.

Snom 1xx, 3xx, 7xx: Press

Snom 8xx: Press

Headset

Headset

(D-2) Connection to devices with built-in Bluetooth: Use this option if you want to operate the A350M on one of your Bluetooth-enabled devices (computer, Snom desk phone, mobile phone, etc.).

1. Make sure Bluetooth is enabled on the device you want to use with your A350M. On Bluetooth-enabled Snom desk phones, you can enable Bluetooth discovery mode via the phone's user interface (PUI). Refer to the respective user manual for detailed instructions.
2. For the first time you'll need to activate pairing mode by sliding the power/Bluetooth switch **(B-9)** to Bluetooth position and hold for 3 seconds until the status LED flashes blue. Navigate to the Bluetooth menu on computer, deskphone, or mobile device and select **Snom A350M** from the list of devices available for pairing.
3. Successful pairing is confirmed by the voice prompt **Pairing successful, connected**. The Bluetooth connection is now established and you can use the A350M as a headset for the corresponding device. In the audio settings of your paired device, select **Snom A350M** for input and output. If using the A350M with a Snom desk phone, activate headset mode on that device.
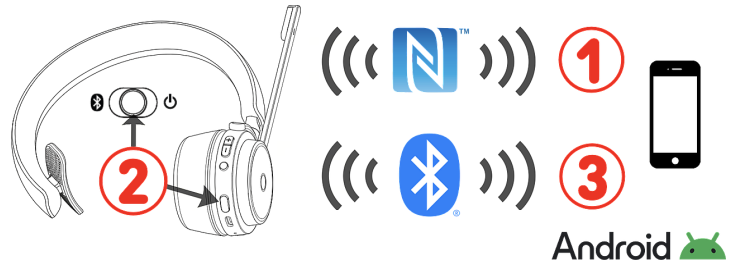
Snom 1xx, 3xx, 7xx:
Press

Headset

D8xx:
Press

Headset

(D-3) Connection to devices with built-in NFC + Bluetooth:[1] Use this option if you want to operate the A350M on one of your mobile Bluetooth-enabled devices (mobile phones, tablets, etc.) which also have NFC connectivity.

[1] For Android™ only

1. Make sure Bluetooth/NFC is enabled on the device you want to use with your A350M.
2. Turn on the A350M using the power / Bluetooth pairing button **(B-9)**. This is achieved by shifting the button to the middle position.
3. Place the NFC zone of your mobile device close to the NFC logo of the headset. When NFC pairing was successful, a Bluetooth connection between the A350M and your mobile device will be established and it can now be used as headset.

Adjusting the A350M settings

(E-1) Manually turn busylight LED on/off

- **Disable / Enable:** Press

Volume-   and   Volume+
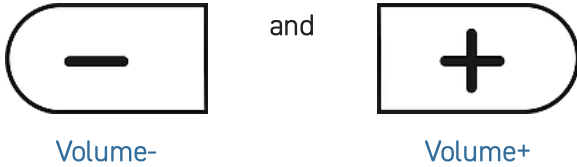
simultaneously and hold for 5 seconds.
  - **Disable:** The prompt **Busylight off** will be played.
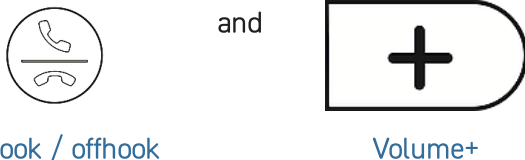 - **Enable:** The prompt **Busylight on** will be played.

(E-2) Reset to default settings and clear paired devices

1. Turn on the A350M using the power / Bluetooth pairing button **(B-9)**. This is achieved by shifting the button to the middle position.

Power on / off

2. **In idle mode:** Press

Onhook / offhook   and   Volume+

simultaneously and hold for 5 seconds. The status LED alternates blue and green flashes, one second each, five times, and then turns off. The headset is reset.
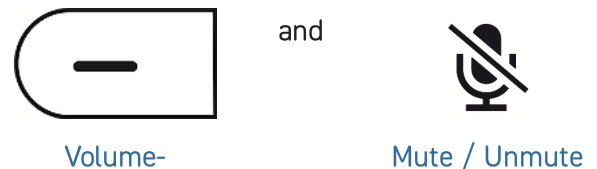
(E-3) Enable/disable voice prompts

In the default setting, the voice prompts (English only) guide you through the setup and inform you of the headset status.

- **Disable:** Press

Volume-   and   Mute / Unmute
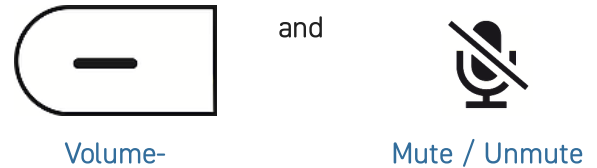
simultaneously and hold for 5 seconds. The prompt **Voice guidance off** will be played.

- **Enable:** Press

Volume-   and   Mute / Unmute

simultaneously and hold for 5 seconds. The prompt **Voice guidance on** will be played.

(E-4) Download the Snom Connect app

Click this text (or scan the QR code) to read and follow the detailed instructions given on our website. → **Snom Service Hub (Snom Connect)**

This app enables you to perform the following functions on your A350M headset via the dongle which must be connected to your computer (Windows or MacOS):

- You can pair/unpair other Snom Bluetooth devices with the dongle, currently only another A350M.
- You can select different profiles for the sound equalizer of the A350M.
- You can check the status and download the latest firmware updates for the **A220**, **A350M**, and **Snom Connect**.
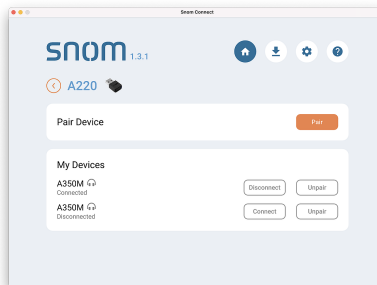
1. Open the **Snom Connect** app.
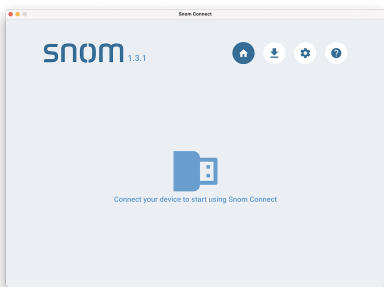
2. Connect your device to start using **Snom Connect**. (see → **Putting the A350M into operation → D-1)**
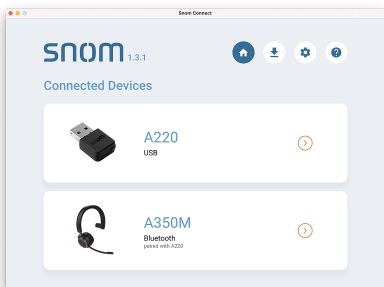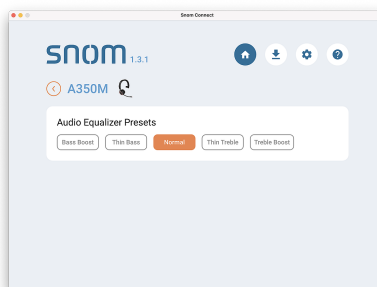
   The page **Connected Devices** opens
   - **A220**
   - **A350M**

3. Click on **A220** → Invokes the settings menu of the **A220**.

   You can pair/unpair other Snom Bluetooth devices with the dongle, currently only another **A350M**.

4. Return to the main menu **Connected Devices**. Click on **A350M** → Invokes the settings menu of the **A350M**.

You can select different profiles for the sound equalizer of the **A350M**.
- Bass Boost
- Thin Bass
- Normal (Default setting)
- Thin Treble
- Treble Boost

5. Return to the main menu **Connected Devices**. Click on

   → The page **Updates** opens
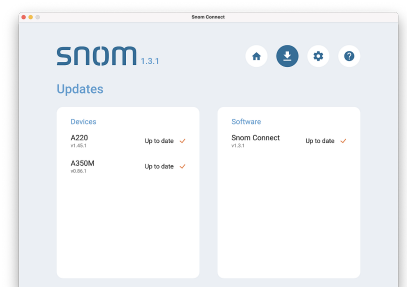
Updates

You can check the status and download the latest firmware updates for the **A220**, **A350M**, and **Snom Connect**.

Using the A350M

(F) Call control, mute and volume control functions

Important information: The following call control functions require the Bluetooth dongle A220.

(F-1) Accepting calls | Terminating calls (see → Getting to know the A350M components → Function key B-4)

Incoming calls are announced by the voice prompt **incoming call** or, if voice prompts are disabled, by the ringtone and by the busylight flashing green.

Press

Onhook / offhook

(F-2) Call waiting/swapping | Call barring / blocking (see → Getting to know the A350M components → Function key B-4)

Note: Call waiting and call swapping functions may be variant in some softphones.

- **Call waiting** Press the onhook/offhook key to accept the incoming call and end the active call.

Onhook / offhook

- **Call swapping** Press the onhook / offhook key twice to switch between the active call and the call on hold.

Onhook / offhook

- **Call barring / blocking** Press the onhook / offhook key for 2 seconds to reject the incoming call.

Onhook / offhook

(F-3) Adjusting the volume when in call (see → Getting to know the A350M components → Function key B-13)

- Press
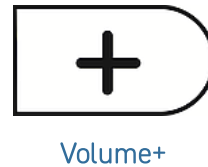
Volume+

When the volume reaches the maximum level you hear a double beep.

- Press

Volume-

When the volume reaches the minimum level you hear a double beep.

(F-4) Muting and unmuting the microphone (see → Getting to know the A350M components → Function key B-10)

- **Mute:** Press

Mute / Unmute

You hear a tone, and the red LED indicator on the microphone boom turns on.

- **Unmute:** Press

Mute / Unmute

You hear a tone, and the red LED indicator on the microphone boom turns off.

(F-5) Enable and disable do not disturb (DND) mode (see → **Getting to know the A350M components** → Function key **B-10**)

- **In idle mode:** Press

Mute / Unmute

for 5 seconds to enable DND mode. You hear the voice prompt **DND on**, and the top half of the busylight turns red.

- **In idle mode:** Press

Mute / Unmute

again for 5 seconds to exit DND mode. You hear the voice prompt **DND off**, and the red busylight turns off.

(F-6) Power saving mode

When the headset has been idle for 24 hours (not worn, no calls, no music played) it goes into power saving mode to conserve battery power.

- To turn the power back on, move the power switch to the **Off** position, then to the **On** position.

Power on / off

Troubleshooting

Contacting Snom Support

Click this text (or scan the QR code) to read and follow the detailed instructions given on our website.

Submitting a ticket

Click this text (or scan the QR code) to read and follow the detailed instructions given on our website.

Further information

Click on the text or scan the corresponding QR code to access the respective online resource:

Snom A350M webpage

Snom Service Hub A350M

Quick Installation Guide A350M

Data sheet A350M

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